

We are hiring!

Team Lead (m/w/x)

We are seeking an experienced Service Owner / Team Lead to oversee the health and performance of a managed infrastructure service spanning Linux, Windows, and Client Management teams.

As the senior operational leader, you will be accountable for service delivery, SLA performance, CMDB accuracy, stakeholder engagement, and team coordination. This role serves as the highest escalation point during support operations and plays a critical role in driving operational excellence.



Key Responsibilities:

- Lead weekly operational team meetings across engineering teams
- Own monthly service review meetings with stakeholders
- Present quarterly roadmap, lifecycle, and technology planning reviews
- Coordinate shared on-call rotations
- Oversee Day 1 to Day 2 operational transitions and sign-offs
- Ensure SLA compliance, service quality, and risk management



Required Qualifications & Skills:

- 5+ years leading infrastructure or operations teams
- Experience managing managed services or infrastructure environments
- Ability to operate across Linux, Windows, and Endpoint Management domains
- Strong stakeholder management and communication skills
- Fluent English

Apply now by sending us your CV to office@starbyte.com

We welcome applications from all individuals, regardless of origin, disability, gender, or orientation. We are looking forward to receiving your CV.